



**MICHELIN**  
ONCall

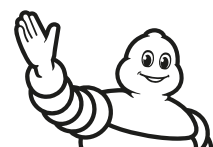


*ROAD ASSISTANCE,  
24/7, ALL OVER EUROPE*

**CALL: UK 0845 362 8521**

**MEMBERSHIP: MICHELIN.ONCALL1@MICHELIN.COM**

**MICHELIN ONCall**  
*THE BREAKDOWN SERVICE THAT IS  
READY FOR ANYTHING*



**MICHELIN**

# UK AND IRELAND BREAKDOWN CHARGES<sup>(1)</sup>

## 1 ONCALL BENEFITS

- 300 ACCREDITED SERVICE POINTS IN THE UK
- REACT ACCREDITED TECHNICIANS
- COMPETITIVE PRICING
- REMIX AVAILABLE WITHOUT A CASING CHARGE<sup>(2)</sup>
- TYRES FITTED INLINE WITH YOUR POLICY, TARGET OF 90% POLICY FITMENT

## 2 CALL OUT CHARGES\*

- NORMAL HOURS ARE MONDAY - FRIDAY 0830 -1729
- OUT OF HOURS ARE THOSE OUTSIDE THE ABOVE HOURS AND PUBLIC HOLIDAYS
- AN ADMIN FEE OF £13 WILL BE APPLIED ON EACH CALL OUT
- YOUR PREFERRED DEALER MAY ADD AN ADDITIONAL INVOICE HANDLING CHARGE
- FOR RESPONSES REQUIRING EITHER ADDITIONAL TIME OR ADDITIONAL TRAVEL A CHARGE OF £30 IS PAYABLE: EITHER PER HOUR OR OVER 25 MILES, WHICHEVER IS APPLICABLE.



## 3 TYRE CHARGES\*

MAIN SIZES	POSITION	New MICHELIN tyre	MICHELIN REMIX	BFGOODRICH	ENCORE
385/65 R22.5	Trailer	£467.31	£307.18	£314.55	£255.04
315/80 R22.5	Steer & Drive	£480.04	£340.01	£307.18	£299.04
315/70 R22.5	Steer & Drive	£475.35	£351.40	£306.51	£293.76
295/80 R22.5	Steer & Drive	£475.35	£336.66	£294.45	£255.04

- PREMIUM 80% OF MI NEW
- MID RANGE 65% OF MI NEW
- OTHER REMOULD 85% OF MI REMIX

\*Irish customers will be charged in euros at a nominal pound to euro exchange rate.

## 4 MEMBERSHIP

- EMAIL MICHELIN.ONCALL1@MICHELIN.COM
- CALL 0845 034 4152 - MONDAY - FRIDAY 0900 -1700
- VISIT MYACCOUNT.MICHELIN.EU

# MICHELIN



**3000**  
EXPERTS READY  
TO TAKE ACTION

**34**  
COUNTRIES

**SECURE  
ACCESS**  
VIA  
**MyAccount**

# EUROPEAN BREAKDOWN CHARGES <sup>(1)</sup>

## 1 HANDLING

HANDLING CHARGE FIXED ACROSS EUROPE

**£74**  
ABROAD

## 2 FLAT-RATE SERVICE PACKAGES ON THE ROAD

TRAVEL AND TYRE BREAKDOWN ASSISTANCE DEPENDING ON THE TIME THE **MICHELIN ONCall** REQUEST WAS MADE.

Flat rate for fitting each additional tyre: £51

Fixed additional Fee of £245 per tyre on French Motorways

Fixed additional fee of £324 for assistance on French motorways or limited access roads and £185 for Italian motorways.

**ZONE A** (Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Estonia, Greece, Hungary, Latvia, Lithuania, Macedonia, Montenegro, Poland, Romania, Serbia, Slovakia, Slovenia)

**ZONE B** (Andorra, Austria, Belgium, Germany, Italy, Luxembourg, Netherlands, Portugal, Spain)

**ZONE C** (Denmark, Finland, France, Monaco, Norway, Sweden, Switzerland)

FROM MONDAY 6 AM TO SATURDAY 12 NOON		OTHER PERIODS INCLUDING PUBLIC HOLIDAYS
8 AM / 6 PM	6 AM / 8 AM - 6 PM / 10 PM	
<b>£153</b>	<b>£194</b>	<b>£231</b>
<b>£176</b>	<b>£264</b>	<b>£306</b>
<b>£218</b>	<b>£319</b>	<b>£403</b>

## OR STOP & GO

ASSISTANCE IN AN AUTHORISED CENTRE DURING OPENING HOURS.

Including fitting, removing the tyre, unmounting and mounting the wheel.

Flat rate for fitting each additional tyre: £50.

**£50**

## 3 FLAT RATES FOR TYRES

MAIN SIZES	POSITION	New MICHELIN tyre	MICHELIN REMIX
385/65 R22.5	Trailer	<b>£550</b>	<b>£450</b>
315/70 R22.5	Steer & Drive	<b>£561</b>	<b>£457</b>
385/55 R22.5	Steer & Trailer	<b>£582</b>	<b>£449</b>
445/45 R19.5	Trailer	<b>£673</b>	<b>£537</b>
315/80 R22.5	Steer & Drive	<b>£561</b>	<b>£463</b>
315/60 R22.5	Steer & Drive	<b>£583</b>	<b>£489</b>
295/60 R22.5	Steer & Drive	<b>£537</b>	<b>£449</b>
455/45 R22.5	Trailer	<b>£671</b>	<b>£567</b>
245/70 R17.5	Trailer	<b>£423</b>	<b>£306</b>
295/80 R22.5	Steer & Drive	<b>£561</b>	<b>£487</b>
215/75 R17.5	Steer & Drive	<b>£237</b>	<b>£217</b>

### UK Breakdowns

(1) All additional fees will be rebilled at actual cost, e.g. any towing or lifting expenses, private car parks, road tolls, balancing, repairs, rims, various parts excluding valves and extensions, expenses related to securing the operation (signage, motorway patroller, etc.) as well as expenses incurred due to incorrect information provided by the customer. Depending on where the vehicle is stopped. (2) Where casing is drawn from your Michelin casing bank.

### European Breakdowns

(1) All fees not included in the ON THE ROAD and STOP & GO packages will be rebilled at actual cost, e.g. any towing or lifting expenses, private car parks, road tolls, balancing, repairs, rims, various parts excluding valves and extensions, expenses related to securing the operation (signage, motorway patroller, etc.) as well as expenses incurred due to incorrect information provided by the customer. Depending on where the vehicle is stopped. Prices guaranteed for all sizes described on MyAccount. The price for competitor's tyres, new or retreaded, in the same size, is fixed at 75% of a new MICHELIN tyre for Goodyear, Bridgestone, Continental, BF Goodrich and Riken, 60% for Hankook, Pirelli, Dunlop and Firestone and 50% for the rest. Sizes not sold by Michelin, non-truck sizes and used tyres will be billed at actual cost. Tyre repairs will be billed at actual cost. Change of valve: £12. In the event the scrapped tyre is discarded and the service provider invoices the disposal, this will be rebilled at a fixed rate of £10. This does not affect countries that apply a collection and disposal fee when buying new tyres.

Every effort is made to ensure that the information contained in this price list is as up to date and accurate as possible. Michelin Tyre PLC cannot accept any liability for details which may be incorrect or misleading. Invoice payable in accordance with customer's dealer invoice terms. Charges subject to change.

# WHY MICHELIN ONCall?

1

## NO HIDDEN COSTS

- **Flat-rate handling fee** of £74 for international breakdowns
- **A choice of new MICHELIN and MICHELIN Remix** tyres at the prices indicated in the **European MICHELIN ONCall** pricing schedule
- **Fixed-rate repair fees** for each zone including French and Italian motorways
- **Quick and precise billing**

2

## A CONTROLLED RESPONSE TIME

- **A network of responsive professionals** committed to providing a quality service with Michelin
- **Assistance on the road** or in **the nearest service centre**

3

## A NETWORK OF 3000 PROFESSIONALS SELECTED BY MICHELIN

- On request, 24/7, **no locked-in contract**, simply by registering on MyAccount
- A single number to call in Europe or a single click on MyAccount
- **A dedicated contact in 24 languages** for assistance in **34 countries**

4

## REAL TIME MONITORING

- **A contact informs you** that your breakdown is being handled and how long assistance will take to arrive
- Your **driver is informed by telephone** at every stage of the breakdown assistance
- **Real time monitoring on MyAccount** with a full report of the assistance

### FOR MORE INFORMATION:



#### ON THE WEB

[trucks.michelin.co.uk](http://trucks.michelin.co.uk)



#### MYACCOUNT

[myaccount.michelin.eu](http://myaccount.michelin.eu)

### CONNECT:



#### SEE THE TESTIMONIALS ON

[www.youtube.com/michelintrucktyres](http://www.youtube.com/michelintrucktyres)



#### LINKEDIN

Michelin Trucks and Bus tyres Europe

### FOR MORE INFORMATION:



#### ON INSTAGRAM

@michelintruck



#### FOLLOW US ON TWITTER

@MichelinTruckUK