

## GENERAL TERMS AND CONDITIONS – X Works Damage Guarantee

### **Beneficiary**

Any end user having bought MICHELIN X<sup>®</sup> WORKS<sup>™</sup> XZY & XDY 295/80 R22.5 13 R 22.5, 315/80 R 22.5 or 385/65 R22.5 XZY3 tyres from a professional tyre distributor \*\* or for the purchase of a new vehicle fitted with these tyres, as of 1 January 2015 and up to 31 December 2015 in UK and ROI who has registered said tyres by following the procedure described below.

### **Tyres covered by the Damage Guarantee**

MICHELIN X<sup>®</sup> WORKS<sup>™</sup> XZY & XDY 295/80 R22.5 13 R 22.5, 315/80 R 22.5 or 385/65 R22.5 XZY3 tyres used according to the manufacturers guidelines as outlined in the Michelin technical data book.

### **Eligibility and limits of the Damage Guarantee**

Tyres are covered by the guarantee until half-worn, in compliance with the original depths of rubber stipulated in the procedures for reimbursement given.

The DOT number appearing on the sidewall of the tyre must be greater than or equal to 0111.

### **Procedure to follow to benefit from the Damage Guarantee**

The end user\* must register their tyres on MyAccount within one month from the date of invoice - at trucks.michelin.co.uk.

### **Definition of accidental damage**

Any accidental damage (impact, damage) occurring to a registered tyre that has been used in accordance with the manufacturers guidelines, making it unusable. This excludes where the tyre has been involved in road accidents and / or acts of vandalism, fire and natural disasters.

### **Procedure to follow**

The end user\* logs onto MyAccount and identifies the damaged tyre from the list of tyres already registered, select the relevant professional tyre distributor\*\* they wish to use to process the claim, the end user\* sends the damaged tyre to the distributor\*\*. By accepting the procedure for Michelin to process the claim, there is implicit acceptance of the transfer of ownership of the damaged tyre.

### **Procedure for reimbursement**

After Michelin has examined the tyre and confirmed the damage (providing that it meets the above mentioned conditions and cannot be repaired), a credit note will be issued by

Michelin to the distributor\*\* that is proportionate to the percentage of tread remaining on the tyre. The distributor\*\* then passes it to the end user\* in the form of a credit note.

The credit note is established on the basis of the reimbursement of a lump sum per tyre calculated according to the following formula:

MICHELIN X<sup>®</sup> WORKS<sup>™</sup> XZY13 R 22.5: (mm remaining / 18mm\*\*\*) x £400

MICHELIN X<sup>®</sup> WORKS<sup>™</sup> XDY13 R 22.5: (mm remaining / 22,5mm<sup>\*\*\*</sup>) x £400

MICHELIN X<sup>®</sup> WORKS<sup>™</sup> XZY 315/80 R 22.5: (mm remaining / 16 mm<sup>\*\*\*</sup>) x £400

MICHELIN X<sup>®</sup> WORKS<sup>™</sup> XDY 315/80 R 22.5: (mm remaining / 22 mm<sup>\*\*\*</sup>) x £400

MICHELIN X<sup>®</sup> WORKS<sup>™</sup> Z 295/80 R22.5: (mm remaining / 22 mm<sup>\*\*\*</sup>) x £400

MICHELIN XDY+ PIL 295/80 R22.5: (mm remaining / 22 mm<sup>\*\*\*</sup>) x £400

The end user\* is kept informed of progress with processing the claim on MyAccount.

The cost of service operations in connection with tyre replacement are to be met by the user.

\*The end user is a company that conducts its haulage business using a fleet of HGVs that it owns and manages at its own cost.

\*\*Professional tyre distributor with a direct account with Michelin.

\*\*\*Depth of tread of new tyres.