



X WORKS™

MICHELIN X® WORKS™ TYRE DAMAGE GUARANTEE*



**Damage
Guarantee**



Available with selected MICHELIN
X® WORKS™ truck tyres.*

To register your tyres and to make any
claims, please log on or sign up to
MICHELIN MyAccount at:
myaccount.michelin.eu

MyAccount

*Full terms and conditions apply – see reverse.



MICHELIN

A better way forward



X[®] WORKS™

MICHELIN X[®] WORKS™ TYRE DAMAGE GUARANTEE*

1 Sign up or log into MICHELIN MyAccount
myaccount.michelin.eu

MyAccount

2 Register your eligible MICHELIN X[®] WORKS™ tyres

3 If they are damaged accidentally, go to MyAccount and activate the Damage Guarantee. Then drop off your damaged tyres at your dealer*

4 Once your claim is validated, you will receive an email confirming the Guarantee has been approved along with the amount of your refund*

5 Claim your refund at your dealer via credit on your customer account.

*GENERAL TERMS AND CONDITIONS – X Works Damage Guarantee Beneficiary

Any end user having bought 13 R 22.5 or 315/80 R 22.5 MICHELIN X[®] WORKS™ XZY & XDY or MICHELIN X[®] WORKS™ HD Z & HD D; 325/95 R 24 MICHELIN X[®] WORKS™ X2 & XD; 295/80 R 22.5 X[®] WORKS™ Z OR XDY+; 385/65 R 22.5 XZY3; 315/80 R 22.5 MICHELIN X[®] WORKS™ XZY Remix & XDY Remix or 385/65 R 22.5 XZY3 Remix tyres from a professional tyre distributor** or for the purchase of a new vehicle fitted with these tyres, as of 1 January 2016 and up to 31 December 2016 in UK and ROI who has registered said tyres by following the procedure described below.

Tyres covered by the Damage Guarantee

13 R 22.5 or 315/80 R 22.5 MICHELIN X[®] WORKS™ XZY & XDY or MICHELIN X[®] WORKS™ HD Z & HD D; 325/95 R 24 MICHELIN X[®] WORKS™ X2 & XD; 295/80 R 22.5 X[®] WORKS™ Z OR XDY+; 385/65 R 22.5 XZY3; 315/80 R 22.5 MICHELIN X[®] WORKS™ XZY Remix & XDY Remix or 385/65 R 22.5 XZY3 Remix tyres used according to the manufacturers guidelines as outlined in the Michelin technical data book.

Eligibility and limits of the Damage Guarantee

Tyres are covered by the guarantee until half worn, in compliance with the original depths of rubber stipulated in the procedures for reimbursement given. The DOT number appearing on the sidewall of the tyre must be greater than or equal to 0111.

Procedure to follow to benefit from the Damage Guarantee

The end user* must register their tyres on MyAccount within one month from the date of invoice - at myaccount.michelin.eu

Definition of accidental damage

Any accidental damage (impact damage) occurring to a registered tyre that has been used in accordance with the manufacturers guidelines, making it unusable. This excludes where the tyre has been involved in road accidents and / or acts of vandalism, fire and natural disasters.

Procedure to follow

The end user* logs onto MyAccount and identifies the damaged tyre from the list of tyres already registered, select the relevant professional tyre distributor** they wish to use to process the claim, the end user* sends the damaged tyre to the distributor**. By accepting the procedure for Michelin to process the claim, there is implicit acceptance of the transfer of ownership of the damaged tyre.

Procedure for reimbursement

After Michelin has examined the tyre and confirmed the damage (providing that it meets the above mentioned conditions and cannot be repaired), a credit note will be issued by Michelin to the distributor** that is proportionate to the percentage of tread remaining on the tyre. The distributor** then passes it to the end user* in the form of a credit note. The credit note is established on the basis of the reimbursement of a lump sum per tyre calculated according to the following formula:

MICHELIN X[®] WORKS™ XZY 13 R 22.5: (mm remaining / 18mm**) x £400
MICHELIN X[®] WORKS™ XDY 13 R 22.5: (mm remaining / 22.5mm**) x £400
MICHELIN X[®] WORKS™ XZY 315/80 R 22.5: (mm remaining / 16 mm**) x £400
MICHELIN X[®] WORKS™ XDY 315/80 R 22.5: (mm remaining / 22 mm**) x £400
MICHELIN X[®] WORKS™ HD Z 315/80 R 22.5: (mm remaining / 16 mm**) x £400
MICHELIN X[®] WORKS™ HD D 315/80 R 22.5: (mm remaining / 22 mm**) x £400
MICHELIN X[®] WORKS™ Z 295/80 R 22.5: (mm remaining / 17 mm**) x £400
MICHELIN XDY+ PL 295/80 R 22.5: (mm remaining / 20 mm**) x £400
MICHELIN XZY 3 385/65 R 22.5: (mm remaining / 11.7 mm**) x £400
MICHELIN X[®] WORKS™ X2 325/95 R 22.5 (mm remaining/ 19 mm**) x £520
MICHELIN X[®] WORKS™ XD 325/95 R 22.5 (mm remaining/ 22 mm**) x £520
MICHELIN X[®] WORKS™ XZY REMIX 315/80 R 22.5: (mm remaining / 16 mm**) x £275
MICHELIN X[®] WORKS™ XDY REMIX 315/80 R 22.5: (mm remaining / 22 mm**) x £275
MICHELIN XZY 3 REMIX 385/65 R 22.5: (mm remaining/ 17.7 mm**) x £275

The end user* is kept informed of progress with processing the claim on MyAccount. The cost of service operations in connection with tyre replacement are to be met by the user.

*The end user is a company that conducts its haulage business using a fleet of HGVs that it owns and manages at its own cost.

**Professional tyre distributor with a direct account with Michelin.

***Depth of tread of new tyres.

FOR MORE INFORMATION:



INTERNET
trucks.michelin.co.uk



MyAccount
myaccount.michelin.eu

GIVE FEEDBACK:



SEE THE TESTIMONIALS AT
www.youtube.com/michelintruckyres



LINKEDIN
Michelin Trucks and Bus tyres Europe



INSTAGRAM
[@michelintruck](https://www.instagram.com/michelintruck)

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